

What's Included. . .

FREE 24 Hour Help Desk

Our toll free Help Desk is available 24 hours-a-day and 365 day-a-year to assist subscribers with any Internet related issues.

FREE Email Anti-Virus & Spam Filtering

Valley is one of the very few providers in North Central South Dakota that cares enough to provide our customers with some type of virus and spam protection. Valley's Email Filtering along with your own Anti-Virus software can stop many viruses in their tracks.

FREE Web-Mail Interface

Valley offers a friendly Web-Mail Interface for you to check your messages on the go. Just visit our homepage at www.valleytel.net from any Internet-connected device and click on Webmail for easy access to your Inbox. You can also view any quarantined messages.

FREE Monthly E-Newsletter

Our FREE Internet E-Newsletter is delivered to your Valley Email Inbox each month. This is a great resource for learning about our new services, easy to use apps, security advisories, tutorials, and more!



Broadband FAQ's

What is Broadband Internet Service?

Valley's Broadband Service is a high-speed Internet service that gets you ready to download music, surf the web, or even catch up on your favorite TV shows.

Do I need a phone line to have Broadband Service from Valley?

Due to federal guidelines, dial-tone is required in order to receive the 50M/50M and 100M/100M Broadband Services from Valley. If you subscribe to the 250M/250M Broadband speed or higher, you are not required to have dial-tone service.

Is Broadband Service from Valley Unlimited?

Yes! Your Broadband Service from Valley is Unlimited! The service plan that you purchase is based on speed only, and not your monthly usage.

Can I hook up more than one computer to Valley's Broadband Service?

One Internet connection can be hooked up to several computers if those computer are on the same home or business network. Also, most customers now use routers so several people can use the Internet simultaneously.

Can I purchase my own router?

Valley is pleased to offer Managed Wi-Fi service which would eliminate the need for a router. Previously leased routers from Valley will be serviced until they fail, at which time you can switch to Managed Wi-Fi or purchase a router elsewhere. Please keep in mind that not all routers are compatible with Valley's Broadband Internet Service.

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This institution is an equal opportunity provider and employer.

REV11012017

Broadband Internet



Powered By...



The Home Team Advantage.

Monthly Service Plans

Faster than **FAST** Internet is HERE!

50M Down/50M Up **\$49.99/month**

For 1-4 devices

Mainly Using Email and Surfing the Web

100M Down/100M Up **\$54.99/month**

For 5-8 devices

Multiple Users Streaming and
Downloading Video

250M Down/250M Up **\$79.99/month**

For 8+ devices

Simultaneously Heavy Streaming or Gaming
and Medium Sized Businesses

500M Down/500M Up **\$149.99/month**

For 15+ devices

Extreme Heavy Home or Work-from-Home Use
or Medium to Large Businesses

1000M Down/1000M Up (1GB) **\$299.99/month**

Great for Homes & Businesses
That Need it ALL!

Due to federal guidelines, dial-tone service is required to receive the 50M/50M and 100M/100M Broadband Internet from Valley. Broadband speeds of 250M/250M and higher do not require dial-tone service.

Installation Charges

Activation Charges: \$25 - \$55

Standard Wiring (new): \$99 per jack

Connection Charges (existing): \$30 per device

**Installation charges are subject to change and may vary depending on home construction and other factors.*



Getting Started

1. Choose your USERNAME

- Your USERNAME will also serve as your Valleytel Email Address

Example: username@valleytel.net

- Your USERNAME may be up to 13 alphanumeric letters and/or characters (underscore, period or dash only)
- The first and last character must be alphanumeric (*We usually suggest first name initial with entire last name.*)

2. Choose your Security Password

- Must contain at least 8 characters
- Must be Alpha-Numeric (at least one number or at least one letter)
- Cannot be the same as the USERNAME
- Cannot be a "dictionary" word

3. Choose your Monthly Service Package

4. Call Valley to Arrange Service!

Managed Wi-Fi

Wi-Fi is no longer an optional "extra" for most homes and businesses.

Wi-fi has become a critical component of connectivity. Just think about the number of wireless devices being used by your family members or employees including laptops, tablets, and smartphones.

You need a wireless connection that is reliable and secure, and consumer-grade Wi-Fi access points are not longer adequate to meet the needs of most environments.

Managed Wi-Fi from Valley is your local answer to the challenges of wireless connections in homes, farms, offices, and more!

Advantages of Managed Wi-Fi

- Eliminates the cost of wireless router
- No need to replace or upgrade equipment
- Enables remote support so Valley can troubleshoot connectivity problems immediately
- Advanced wireless technology
- Automated firmware updates
- Remote Wi-Fi management
- Wi-Fi Analytics
- Visibility of your network connectivity status
- Interference mitigation

We install, connect, and maintain your home or business Wi-Fi...so you don't have to!

Managed Wi-Fi

\$4.99/month