

Board Policy No. 108-B

Account / Service Activation Policy

1. New Member Establishing New Service(s)

New members requesting services from Valley Telecommunications Cooperative and/or its subsidiary Valley Communications, Inc. will be asked to provide a letter of good credit standing from their prior communications provider before Valley will begin to provide the services being requested (acceptable letter may come from one of the following types of companies: landline, wireless, TV or Internet).

The party applying for service then has the option to pay basic connection fees prior to service being activated/installed, or to wait for their first bill.

If the party applying for new services is unable to provide a letter of acceptance credit at the time service is requested, the new member must then pay deposits for each service type requested as well as basic connections fees prior to service(s) being activated. Applicable Deposits will be: \$45.00 Telephone; \$45.00 Video TV; \$45.00 Internet; and \$75.00 Wireless.

2. Existing Member Establishing New Service(s)

Existing Valley subscribers with a credit rating of D that wish to activate new product services will be asked to pay a deposit for each service type requested, prior to the service(s) being activated. Applicable Deposits will be: \$100.00 Telephone; \$45.00 Video TV; \$45.00 Internet; and \$75.00 Wireless.

Adopted: April 24, 2007

Revised: June 28, 2011