

# Valley TV FAQ's

## How many TV's can be connected to Valley's TV service?

You will receive up to 2 "streams" with your Valley TV service, which are included in the package price. Additional streams may be purchased for \$4.99/per month.

## What is a "stream"?

A "stream" is the number of different channels being watched at one time. The "stream is delivered using a set-top box (STB), which is a "converter" box that is connected to Valley's equipment in your home and delivers the tv signal so it is viewable on your TV.

## Can I connect additional TV's?

We do not recommend connecting multiple TV's to the same stream as this will degrade the quality of the signal.

## Is Valley TV service HDTV?

The Valley TV system is considered a digital system and the HD channels are included in each package at no additional cost.

## Do I need to purchase the STB from Valley?

Valley will provide up to two STB's per account. You may purchase additional "streams" for a small monthly fee. The equipment is owned and maintained by Valley.

## Do I need to purchase a remote control?

Valley will provide one remote for each STB. If you need a replacement remote and participate in our Total Maintenance Plan, you will receive one replacement remote every 2 years. Additional replacement remotes are \$10/each.

## Does Valley offer DVR services?

DVR (Digital Video Recorder) services are included FREE, upon request with every TV Package. DVR Plus is available for \$6.99 per month. Both packages include FREE Restart TV!

# WatchTVEverywhere

WatchTVEverywhere is a **FREE** service from Valley that allows existing digital tv subscribers to view TV programs from participating providers on devices other than a TV set - including a PC, a laptop, tablet, or smart-phone!

## How do I sign up?

Simply visit [www.watchtveverywhere.com](http://www.watchtveverywhere.com) and register with your Valley account number and name as it appears on your billing statement, and choosing Valley as your provider.

Once you are registered, you can watch any watchTVEverywhere program as long as you are a subscriber to that network.

## Where can I WatchTVEverywhere?

WTVE works anywhere you can receive an Internet signal: in your house, at work, at the mall, at a hotel, the airport....anywhere! Wired connections and in-home WiFi will provide the best overall quality. The quality of WTVE service while traveling will vary with the signal strength and bandwidth of the Internet connection you use.

*Mobile Data or Roaming Charges May Apply.*

## How many devices can I use?

There's no limit to the number of devices you can use, however TV networks may limit the number you can use at the same time.

**Valley Telecommunications**  
**PO Box 7 - 102 Main St S**  
**Herreid SD 57632-0007**  
**Ph: 605.437.2615**  
**[www.ValleyTel.Net](http://www.ValleyTel.Net)**

Channel Line-Up & Pricing subject to change due to vendor and contractual requirements.

This institution is an equal opportunity provider and employer.

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# Digital TV Services

Powered By...



The Home Team Advantage.

## → Economy Digital TV Package

- Includes 28 Channels
- PLUS Free High-Definition Channels
- PLUS FREE DVR
- PLUS Video-On-Demand
- PLUS Free Caller ID\*

**\$22.70/month**

## → Basic Digital TV Package

- Includes 104 Channels
- PLUS Free High-Definition Channels
- PLUS FREE DVR
- PLUS Video-On-Demand
- PLUS 49 Stingray Music Channels
- PLUS Free Caller ID\*

**\$76.17/month**

## → Basic Plus Digital TV Package

- Includes 111 Channels
- PLUS Free High-Definition Channels
- PLUS FREE DVR
- PLUS Video-On-Demand
- PLUS 49 Stingray Music Channels
- PLUS Free Caller ID\*

**\$84.22/month**

## → Expanded Digital TV Package

- Includes 147 Channels
- PLUS Free High-Definition Channels
- PLUS FREE DVR
- PLUS Video-On-Demand
- PLUS 49 Stingray Music Channels
- PLUS Free Caller ID\*

**\$86.23/month**

## → Expanded Plus Digital TV Package

- Includes Every Single Channel We Offer!
- PLUS Free High-Definition Channels
- PLUS FREE DVR
- PLUS Video-On-Demand
- PLUS 49 Stingray Music Channels
- PLUS Free Caller ID\*

**\$94.06/month**

## Whole Home DVR

(Digital Video Recorder)

View Your Favorite Programs  
on Your Schedule!

5 Streams/250GB Storage

**INCLUDED FREE IN ALL TV PACKAGES!\***

\*Upon Request

**DVR PLUS**

10 Streams/500GB Storage

**\$6.99/month**

Take control of your TV experience with the power of DVR! Record any TV program with the touch of a button and watch it whenever you want. With DVR Service from Valley, YOU Control the TV schedule!

### How does Whole Home DVR service work?

You can access your DVR recordings on any television that is connected to a STB (Set-Top-Box). Your DVR and STB's are networked together, so you can access your recordings on all of your TVs, not just the one connected to your DVR.

### How does Restart TV Work?

Restart TV gives you the ability to restart a program that is already in progress. Or, if you are browsing channels and see a show you wanted to watch that has already begun, RESTART IT and watch it from the beginning!

**\$1.99/month**

Restart TV is included FREE in the DVR and DVR Plus Packages and includes FREE Pause Live TV!

### Digital TV Access Charge **\$12.99**

The Digital TV Access Charge includes all of the connections and equipment to make your Valley TV Service work for up to two TV's in your home. (Additional TV's are available for \$4.99 each per month.)

\*FREE Caller ID applies with subscription of both a telephone line and tv package.

## Ala Carte Services

### Movies

**HBO Movie Package** **\$16.99/month**  
Featuring: HBO, HBO Family, HBO 2, HBO Signature, & HBO Comedy

**Cinemax Movie Package** **\$12.99/month**  
Featuring: Cinemax, MoreMax, ActionMax, & ThrillerMAX

**Showtime Movie Package** **\$13.99/month**  
Featuring: Showtime, Showtime2, Showtime Xtreme, Showtime Family, Showtime Beyond, Showtime Showcase, Showtime Flix, Showtime Next, The Movie Channel, & TMC-Xtra

**Starz/Encore Movie Package** **\$12.99/month**  
Featuring: Starz, Starz Edge, Starz Cinema, Starz Family, Encore, Family, Black, Suspense, Classic, Action, & Westerns

### Sports

**NFL RedZone** **\$12.99/month**  
Catch every touchdown from every game Sunday afternoons with NFL RedZone from NFL Network  
*Available September - January*

### Adult Entertainment

**Playboy TV** **\$16.99/month**  
Watch the hottest Playboy models live in adult TV shows.

**Bang U** **\$15.01/pay-per-view**  
Turn up the heat with the latest in adult entertainment.

*Access to this channel may be blocked at no additional monthly charge.*