

APPLICATION FOR MEMBERSHIP AND COMMUNICATION SERVICE

The undersigned (hereinafter called the "Applicant" must be at least 18 years old to apply), hereby subscribes to membership in a corporation, organized under the laws of the State of South Dakota under the name of Valley Telecommunications Cooperative Associations, Inc. (hereinafter called the "Cooperative"), for the purposed of furnishing communication service, upon the following terms and conditions:

The Applicant must meet all conditions set forth in the Articles of Incorporation and by-laws of the Cooperative (found in the official telephone directory of the Cooperative) and pay any installation charges or required deposits.

The Applicant will, when communication service becomes available, take from the Cooperative, communication service to be used on the premises described below and will pay thereafter the monthly rates as determined by the Board of Directors in accordance with established tariffs.

The Applicant hereby grants to the Cooperative an easement to construct, operate and maintain a communication line or system on, over, or under the land described below and in or upon all streets, roads or highways abutting said land. Applicant hereby grants to the Cooperative access to the premises of Applicant at all reasonable times for its purpose of installing, repairing, maintaining, or removing any service to the premise.

The Applicant will comply with and be bound by the provisions of the Articles of Incorporation and by-laws of the Cooperative, and such rules and regulations that may be adopted by the Cooperative.



NOTE: All fields are required. If you do not provide the required information on this application, your request for service may be returned without action and/or your services may be delayed.

APPLICANT: (Responsible for the account) (required)

Congratulations! You will be a member of our cooperative. Capital Credit checks and credits are made payable to the applicant(s) listed below.

| | | |
|-------------------------------|------------|---------------|
| Resident or Business Name: | | |
| Resident Co-Applicant: | | |
| Business Owner(s): | | |
| Federal Tax ID #: | | |
| | Applicant: | Co-Applicant: |
| Birth Date: (required) | | |
| Social Security #: (required) | | |
| Daytime Contact #: | | |
| Mobile/Cell #: | | |

Please Note: The only person(s) authorized to make changes to service(s) on this account is/are the applicant(s) listed above. If you wish for another party to make changes on your behalf (Example: spouse, POA, relative, caregiver), please indicate your wishes below. Any charges as a result of changes to this account will be the responsibility of the subscriber to which the account belongs. (No minors will be allowed to make changes regardless of subscriber request.)

| | | | |
|------------------------------------|--|---------------|--|
| AUTHORIZED ACCOUNT REPRESENTATIVE: | | RELATIONSHIP: | |
|------------------------------------|--|---------------|--|

CPNI ACCOUNT PASSWORD: To protect the privacy of your account, the FCC has implemented rules, which require you to provide a secure password when accessing information on your account. You will be required to provide this information whenever you call our office to discuss your account. Your password may be at least 4, but no more than 10 characters (numbers and/or letters). (required)

| | |
|----------------|--|
| CPNI Password: | |
|----------------|--|

INSTALLATION/CREDIT INFORMATION: (required)

| | |
|--|--|
| | Date for service to be connected (Monday-Friday) |
|--|--|

| | | | | |
|-------------------------------|-----------------------|-------|-------|----------|
| Address Service Requested at: | _____ | _____ | SD | _____ |
| | E911 Physical Address | City | State | Zip Code |

| | | | | |
|---------------------------------|-----------------------------------|-------|-------|----------|
| Billing Address (if different): | _____ | _____ | _____ | _____ |
| | PO Box or Postal Delivery Address | City | State | Zip Code |

| | |
|---|---------------------|
| Have you previously had service with Valley Telecommunications Cooperative? | If yes, when/where? |
| Will you be providing us with a credit reference or deposit(s)? | |

If you have had telephone service within the past 6 months, please contact your previous service provider for a credit reference and have the credit information sent to our business office. If you cannot provide credit information, a \$45 deposit per service type will be required. Service will not be connected until the credit reference or deposits have been received in our business office. The deposits will be kept on file for 12 months or until an acceptable credit history has been established.

102 Main St S - PO Box 7 - Herreid, SD 57632-0007
Phone (605)437-2615 - Fax (605)437-2220
www.valleytel.net

Phone

| | |
|--------------------------|--|
| <input type="checkbox"/> | I DO NOT wish to connect telephone service at this time. |
|--------------------------|--|

DIRECTORY LISTING INFORMATION:

| | |
|---|--------|
| Published - Will print in the telephone directory and may be given out by the operator. | \$0.00 |
| Non-Published - Not printed in the telephone directory and CANNOT be given by the operator. | \$2.00 |
| Non-Listed - Not printed in the telephone directory and CAN be given by the operator. | \$1.00 |

| | |
|---|--|
| Please list your name as it should appear in the directory: | |
|---|--|

LINE RESTRICTIONS: The following line restrictions are available at no additional charge.

| | |
|--------------------------|--|
| <input type="checkbox"/> | Block Collect <u>AND</u> 3rd Number Bill Calls |
| <input type="checkbox"/> | Block 3rd Number Bill Calls <u>ONLY</u> |
| <input type="checkbox"/> | Block Collect Calls <u>ONLY</u> |
| <input type="checkbox"/> | Block 900 Number Calls |
| <input type="checkbox"/> | NONE OF THE ABOVE |

LONG DISTANCE CARRIERS: You must choose a long distance carrier from the enclosed pickable carrier list, or indicate below if you do not wish to subscribe to long distance service. Valley Telecommunications

| | | |
|---------------------------|---|--|
| Calls Within South Dakota | Intra-Lata Carrier: | |
| Calls Out-of-State | Inter-Late Carrier: | |
| <input type="checkbox"/> | I DO NOT wish to subscribe to Long Distance Service at this time. | |

| Mandatory Charges | | | |
|--------------------------|----------------------|---|---------|
| <input type="checkbox"/> | Dial Tone | Plus Fees: E911 Surcharge, Communications Impaired Fund, Broadband Voice Switching Fee & ATA Lease (\$7.70) | \$18.00 |
| <input type="checkbox"/> | Additional Dial Tone | Plus Fees: E911 Surcharge, Communications Impaired Fund, Broadband Voice Switching Fee & ATA Lease (\$7.70) | \$18.00 |
| <input type="checkbox"/> | Additional Dial Tone | Plus Fees: E911 Surcharge, Communications Impaired Fund, Broadband Voice Switching Fee & ATA Lease (\$7.70) | \$18.00 |

| Popular Calling Features | | | |
|--------------------------|----------------------------------|--|--------|
| <input type="checkbox"/> | Anonymous Call Rejection | Reject calls where the caller has deliberately blocked their number from delivery. | \$1.00 |
| <input type="checkbox"/> | Call Waiting/Cancel Call Waiting | Allows you to receive a second call when you are on the phone with someone else. Can use a deactivation code to disable call waiting prior to placing a call if you do not want to be interrupted. | \$1.00 |
| <input type="checkbox"/> | Call Forwarding | Automatically transfer incoming calls to another telephone number. **Long distance charges apply** | \$1.00 |

| | |
|--------------------------|--|
| <input type="checkbox"/> | **Many additional features are available upon request including: Auto Callback, Auto Recall (*69), Call Forward Busy, Call Forward/Don't Answer, Warm Line, Selective Call Forward, Selective Call Rejection, 3 Way Calling, Distinctive Ring, 30 Number Speed Calling, 8 Number Speed Calling, Sim Ring, Notify Plus) |
|--------------------------|--|

| Premium Calling Features | | | |
|--------------------------|----------------------------------|---|--------|
| <input type="checkbox"/> | Caller ID Name & Number Delivery | **Choose Caller ID & Call Waiting and receive Call Waiting ID FREE** **Caller ID is included for FREE with all of our Video TV packages.** | \$5.00 |
| <input type="checkbox"/> | Voice Mail - Bronze Package | 1 Mailbox with 5 minutes of storage | \$3.00 |
| <input type="checkbox"/> | Voice Mail - Silver Package | 3 Mailboxes with 10 minutes of storage PLUS E-Forward Messaging, Phone Central Interface & Valley Video Message Indicator. E-Forward Address: | \$4.00 |
| <input type="checkbox"/> | Voice Mail - Gold Package | 5 Mailboxes with 20 minutes of storage PLUS E-Forward Messaging, Phone Central Interface, Valley Video Message Indicator & Out-Dial Feature. E-Forward Address: | \$5.00 |
| <input type="checkbox"/> | Telemarketer Call Screening | Intercepts telemarketer calls before the phone even rings and announces that the customer does not accept calls from telemarketers. | \$2.00 |
| <input type="checkbox"/> | Value Line | Distinctive Ring option for use with Fax Machines, etc. | \$3.00 |

| | |
|--------------------------|--|
| <input type="checkbox"/> | **Many additional features are available upon request including: Conference Calling, Directory Number Hunt, Call Logging, Notify Plus, Hunt Group Queuing, Deny Origination and Sim Ring |
|--------------------------|--|

| | |
|----------------------------------|-----------|
| Phone Total (Less Taxes): | \$ |
|----------------------------------|-----------|

Broadband

| | |
|--------------------------|--|
| <input type="checkbox"/> | I DO NOT wish to connect Broadband service at this time. |
|--------------------------|--|

| | | | |
|--------------------------|---------------------|--|----------|
| <input type="checkbox"/> | 50M/50M | 1-4 devices, mainly e-mailing and surfing <i>(must be accompanied by a phone service) (includes required Fiber Hub)</i> | \$54.98 |
| <input type="checkbox"/> | 100M/100M | 5-8 devices, multiple users streaming and downloading <i>(must be accompanied by a phone service) (includes required Fiber Hub)</i> | \$59.98 |
| <input type="checkbox"/> | 250M/250M | 8+ devices simultaneously heavy streaming and gaming, medium sized businesses <i>(includes required Fiber Hub)</i> | \$79.99 |
| <input type="checkbox"/> | 500M/500M | Medium to large businesses and extreme heavy home use. Advanced work-from-home applications, online surveillance, video streaming, etc. <i>(includes required Fiber Hub)</i> | \$149.99 |
| <input type="checkbox"/> | 1 Gig (1000M/1000M) | Great for homes and businesses that need it all <i>(includes required Fiber Hub)</i> | \$299.99 |

| | | |
|------------------------------------|--|---|
| Broadband Username/E-mail Address: | | @valleytel.net |
| Broadband Password: | | Must be between 8 and 13 numbers and letters - upper and lowercase. Password may not be the same as the username. |
| Wifi Password (if applicable): | | Password to be used to secure your wireless connection. |

| | | | |
|--------------------------|-----------|--|------------------------------------|
| Fiber Hub | | | |
| <input type="checkbox"/> | Fiber Hub | Let us easily manage your wireless internet service safely and securely in the cloud. *Eliminates the cost of a wireless router, no longer need to replace or upgrade your equipment, enables remote support and much, much more.* <i>(Fiber Hub is required for all Broadband speeds)</i> | Included with all Broadband speeds |

| | | | |
|------------------------------|------------------|---|---|
| Anti-Virus Protection | | | |
| <input type="checkbox"/> | SecureIT Live | Anti-Virus, Firewall, Spyware, PopUp Blocker, Online Malware Blocker, Live 24/7 Support & More! <i>Notification E-Mail:</i> | \$4.95 |
| <input type="checkbox"/> | SecureIT Plus | Anti-Virus, Firewall, Spyware, PopUp Blocker, Online Malware Blocker, Parental Controls, Content Filtering, Disk Defragmentation, Live 24/7 Support & More! <i>Notification E-Mail:</i> | \$5.95 |
| <input type="checkbox"/> | Installation Fee | One time installation fee for SecureIT to remove all old Anti-Virus protection and make sure that SecureIT is installed and running correctly on your computer. | \$14.95 |
| | E-mail Address: | | Instructions for how to install SecureIT will be sent to this e-mail address. |

| | |
|--------------------------------------|-----------|
| Broadband Total (Less Taxes): | \$ |
|--------------------------------------|-----------|

Digital TV

| | |
|--------------------------|---|
| <input type="checkbox"/> | I DO NOT wish to connect Digital TV service at this time. |
|--------------------------|---|

| TV Packages | | | |
|--------------------------|--------------------------|---|---------|
| <input type="checkbox"/> | Economy | 28 Network Channels including local channels (Includes FREE Caller ID & FREE High Definition) | \$25.30 |
| <input type="checkbox"/> | Basic | 104 Channels + 50 Music Channels (Includes FREE Caller ID & FREE High Definition) | \$80.97 |
| <input type="checkbox"/> | Basic Plus | 111 Channels + 50 Music Channels (Includes FREE Caller ID & FREE High Definition) | \$89.47 |
| <input type="checkbox"/> | Expanded | 139 Channels + 50 Music Channels (Includes FREE Caller ID & FREE High Definition) | \$91.41 |
| <input type="checkbox"/> | Expanded Plus | 155 Channels + 50 Music Channels (Includes FREE Caller ID & FREE High Definition) | \$99.67 |
| <input type="checkbox"/> | Digital TV Access Charge | Includes FREE DVR and 2 STBs (required) | \$19.99 |

| Premium Add-ons | | | |
|--------------------------|---|---|--------|
| <input type="checkbox"/> | DVR | Record your content digitally! Provides you the ability to watch your favorite programs when you want to on any TV in your house. Record up to 5 programs at one time with up to 250GB of DVR storage! | \$0.00 |
| <input type="checkbox"/> | DVR Plus | Record your content digitally! Provides you the ability to watch your favorite programs when you want to on any TV in your house. Record up to 10 programs at one time with up to 500GB of DVR storage! | \$5.99 |
| <input type="checkbox"/> | Restart/PLT (Pause Live TV) | Restart a show that's already in progress and also have the capability to pause LIVE TV! | \$1.99 |
| <input type="checkbox"/> | Caller ID for TV FREE (\$5.00 Value) | FREE Caller ID on your phone and TV! | \$0.00 |
| <input type="checkbox"/> | High Definition FREE (\$11.99 Value) | Up to 71 Channels in crystal clear High Definition! | \$0.00 |

| Movie Channels ***Residential Only*** | | | |
|--|------------------------|--|---------|
| <input type="checkbox"/> | HBO Movie Package | HBO, HBO Family, HBO Plus, HBO signature & HBO Comedy | \$16.99 |
| <input type="checkbox"/> | MAX Package | Cinemax, MoreMax, Action Mac & Thriller Max | \$12.99 |
| <input type="checkbox"/> | Showtime Package | Showtime, Showtime 2, Showtime Extreme, Showtime Family, The Movie Channel | \$14.30 |
| <input type="checkbox"/> | Starz & Encore Package | Starz, Starz Theatre, Starz Cinema, Starz Family, Encore, Encore WAM True Stories, Mysteries, Love Stories, Action & Westerns. | \$12.99 |
| <input type="checkbox"/> | Playboy TV | | \$16.99 |
| <input type="checkbox"/> | NFL Redzone | See every touchdown from every game! (Available from September-January) | \$12.99 |
| <input type="checkbox"/> | VOD | Video On Demand **some restrictions may apply** | |

| | | | |
|----------------------------------|-----------|---|----|
| # of TV's to be Connected | _____TV's | Maximum of 2 TV's watching 2 different channels. **Additional streams are available for \$4.99/per stream. (Must be accompanied by broadband or dial-tone to waive STB charge on first 2 TV's) | \$ |
|----------------------------------|-----------|---|----|

| Additional Streams | | | |
|--------------------------|--------|---|--------|
| <input type="checkbox"/> | 1st TV | Additional STB & Remote (No Charge if accompanied by broadband or dial tone service, otherwise \$4.99) | \$ |
| <input type="checkbox"/> | 2nd TV | Additional STB & Remote (No Charge if accompanied by broadband or dial tone service, otherwise \$4.99) | \$ |
| <input type="checkbox"/> | 3rd TV | Additional STB & Remote | \$4.99 |
| <input type="checkbox"/> | 4th TV | Additional STB & Remote | \$4.99 |
| <input type="checkbox"/> | 5th TV | Additional STB & Remote | \$4.99 |
| <input type="checkbox"/> | 6th TV | Additional STB & Remote | \$4.99 |

| | |
|---------------------------------------|----|
| Digital TV Total (Less Taxes): | \$ |
|---------------------------------------|----|

Total Maintenance Plans

| | | | |
|--------------------------|---------------------|---|--------|
| <input type="checkbox"/> | Single Service Plan | Telephone, Broadband or Video TV Coverage | \$2.00 |
| <input type="checkbox"/> | Double Service Plan | Telephone, Broadband or Video TV Coverage | \$3.50 |
| <input type="checkbox"/> | Triple Service Plan | Telephone, Broadband and Video TV Coverage | \$5.00 |
| <input type="checkbox"/> | No Maintenance Plan | Do not wish to subscribe to any Total Maintenance Plans at this time. | \$0.00 |

| | | | |
|---------------------------------|----------------------|--|----------|
| Member Loyalty Discounts | | | |
| <input type="checkbox"/> | Triple Play Services | A monthly discount for having 3 of Valley's services (does not include Security & Monitoring) ****Residential Only**** | -\$5.00 |
| <input type="checkbox"/> | Quad Play Services | A monthly discount for having 4 of Valley's services (does not include Security & Monitoring) ****Residential Only**** | -\$10.00 |

| | | | |
|--------------------------|--|--|----------|
| E-bill | Switch your account to paperless billing and receive a ONE time \$10 credit. You'll receive your monthly bills from us electronically and pay them electronically. Must subscribe to our broadband service to qualify! Go green and save green! (Must keep paperless billing for a minimum of 1 year.) | | |
| <input type="checkbox"/> | Yes, I would like to sign up for e-bill and receive my bill by e-mail! | | -\$10.00 |
| | E-mail address: | | |
| | Password: | | |

| | | | |
|----------------------------|---|--|--|
| 24 Month Agreements | Valley Telecommunications Cooperative Association, Inc. ("Valley") is pleased to provide you with Voice, Digital TV, and/or Broadband Service. This document contains the agreement ("Agreement") between you, the customer ("Customer") and Valley. Your obligation with Valley is for the services indicated in this Agreement, which carries a 24 month term. Cancellation of any service before the end of the minimum term is subject to termination fees, which includes all waived charges indicated in this Agreement, as well as obligations detailed in Valley's "Terms and Conditions". Customer further agrees to Valley's Terms and Conditions in its entirety, including Valley's "Acceptable Use Policy". A copy of the Terms and Conditions is available on Valley's website, and also available in hard copy upon request. | | |
|----------------------------|---|--|--|

| | |
|--------------------------|---|
| <input type="checkbox"/> | Yes, I would like to sign a 24 month term agreement to waive the following installation fees. |
| <input type="checkbox"/> | No, I do not want to sign a 24 month term agreement and agree to pay the following installation fees. |

| | | |
|--------------------------------|--------------|--|
| Applicant Signature: | Date: | |
| Printed Name: | | |
| Co-Applicant Signature: | Date: | |
| Printed Name: | | |

